

ElektroBank 14 Warranty Comparison Guide¹

	Sonnenschein	Tesla	LG Chem	Hansol	SolaX	OpalSolar	Empower Energy
Initial Capacity	6.8kWh, 8.5kWh	13.5kWh	3.3kWh, 6.5kWh, 9.8kWh	3.6kWh, 5.5kWh, 7.2kWh, 10.8kWh	3.3kWh, 6.5kWh	6.5kWh	15.4kWh
Energy Throughput	19MWh, 25MWh	37.80MWh	8.2MWh, 16.1MWh, 24.3MWh	-	10.0MWh, 20.0MWh	-	40MWh
End of Life Capacity	60%	70%	60%	65%	60%	-	70%
Length of Warranty	10 years	10 years	10 years	Product 5 Years Performance 10 Years	10 years	12 months	10 years
Total Number of Cycles	5,0000	Unlimited, limit is throughput energy	-	6,000	-	-	Unlimited, limit is throughput energy

¹ Resources:

Sonnenschein: <https://www.solarquotes.com.au/blog/wp-content/uploads/2018/04/GNB-Lithium-Warranty-Jan-18.pdf>

Tesla: <https://www.originenergy.com.au/content/dam/origin/residential/solar/Tesla%20Powerwall%20%20AC%20Warranty.pdf>

LG Chem: <https://static1.squarespace.com/static/5354537ce4b0e65f5c20d562/t/590293be86e6c03c00dd86c1/1493341121333/LG-Chem-Lithium-ion-Battery-Limited-Warranty-AU.pdf>

Hansol: <https://myess.hansoltechnics.com/customer/redirect.do?urlPath=download>

(click on "common" under "01 Product Series" then "common" under "02 Select Model" then "United Kingdom" under "03 Language" then "warranty" under "04 Download by item" to download the warranty)

SolaX: <https://www.solarquotes.com.au/blog/wp-content/uploads/2018/03/SolaX-Power-Battery-Warranty-Policy-2017.pdf>

Opal: <http://www.awsolar.com.au/wp-content/uploads/2018/08/Opal-Storage-Limited-Warranty.pdf>



ElektroBank Refund Policy Comparison Guide*

Duration of Ownership (in months)	Sonnenschein	Tesla	LG Chem	Hansol	SolaX	OpalSolar**	Empower Energy
0-24	New Battery repair/replace	Repair, replace or refund market price of equivalent unit	100% refund or repair/replace	Repair, replace or pro-rata refund	100% refund	Replacement	100% refund or repair/replace
25-48	70-80% refund or repair/replace		58-72% refund or repair/replace		58-72% refund	Not applicable	75% refund or repair/replace
49-60	60% refund or repair/replace		44% refund or repair/replace		44% refund		50% refund or repair/replace
61-84	40-50% refund or repair/replace		16-30% refund or repair/replace		16-30% refund		25% refund or repair/replace
85-108	20-30% refund or repair/replace		4-6% refund or repair/replace		4-6% refund		10% refund or repair/replace
109-120	10% refund or repair/replace		2% refund or repair/replace		2% refund		10% refund or repair/replace

* Percentages are based on the full price of the unit at time of purchase

** OpalSolar replacement services are only available during the first 12 months post installation of the unit or 6 months after the Manufacturing Date if the device is not registered within 3 months after the date of installation